



JOHN R. SPROULS

Chief Executive Officer, Universal Orlando, and
Executive Vice President and Chief Administrative Officer, UPR

May 21, 2020

Mayor Demings,

Please allow this letter to serve as Universal Orlando's official request to reopen our Theme Parks as soon as June 1st pursuant to last Friday's Gubernatorial Executive Order. We look forward to sharing the attached plans with your reopening taskforce this afternoon.

Our plans have been weeks in the making and build upon our recent experience reopening portions of Universal Orlando CityWalk. You will see we have created a new level of best-practice for our already aggressive health, safety and hygiene procedures. We have followed CDC guidelines, the advice of health officials and recommendations from our own experts.

As we move toward June 1, we will continue to monitor local conditions, work closely with health officials and be ready to act as-needed.

Our plan is attached and we look forward to your review and approval.

Thank you,

A handwritten signature in blue ink, appearing to read "John R. Sprouls".